

Senate Bill 272

Approved on October 11, 2015, SB 272 adds a section to the California Public Records Act requiring local agencies to create a catalog of Enterprise Systems by July 1, 2016 with annual updates.

Enterprise System

A software application or computer system that collects, stores, exchanges and analyzes information that the agency uses that is both of the following:

- A multi-departmental system or a system that contains information collected about the public.
- A system that serves as an original source of data within an agency.

An Enterprise System does not include any of the following:

- Information Technology security systems, including firewalls and other cybersecurity systems.
- Physical access control systems, employee identification management systems, video monitoring and other physical control systems.
- Infrastructure and mechanical control systems, including those that control or manage street lights, electrical, natural gas or water or sewer functions.
- Systems related to 911 dispatch and operation or emergency services.
- Systems that would be restricted from disclosure by Section 6254.19.
- The specific records that the information technology system collects, stores, exchanges or analyzes.

Requirements

1. Create a catalog of enterprise systems, containing:
 - Current system vendor
 - Current system product
 - System's purpose
 - A description of categories or types of data
 - The department that is the prime custodian of the data
 - The frequency that system data is collected
 - The frequency that system data is updated
2. To make the catalog publicly available upon request
3. To post the catalog in a prominent location on the agency's website

Exception

If the public interest served by not disclosing the information described clearly outweighs the public interest served by disclosure, the local agency may instead provide a system name, brief title or identifier of the system.

City of Moreno Valley Enterprise Systems Generated April 06, 2026

Product	Vendor	Purpose	Data Category	Custodian	Collection frequency	Update frequency
Accela Citizen Access (ACA or SimpliCITY)	Accela	Public Portal for Accela Civic Platform	Permit System	Development Services (Building & Safety/Planning/Fire Prevention/Transportation/Land Development)	Daily	Daily
Accela Civic Platform (ACP or Accela Automation)	Accela	Code Compliance and Abandoned Vehicle Abatement	Code Enforcement	Code & Neighborhood Services	Daily	Daily
Accela Civic Platform (ACP or Accela Automation)	Accela	Community Development	Permit System	Development Services (Building & Safety/Planning/Fire Prevention/Transportation/Land Development)	Daily	Daily
Accela ePermitHub Digital Plan Room	Accela	Electronic Plan Check	Engineering	Development Services	Daily	Daily
Accela G-Whiz Permit Guide	GovPath	Integration, Decision Tree Tool	Other	Community Development	As Needed	As Needed
Accela Inspection Mobile Apps	CityGovApp	Mobile Inspection App/Virtual Video Inspection App/Fire Hazard Abatement App	Permit System	Development Services	Daily	Daily
Active Net	Active Network	Parks & Community Services Activities and Facility Reservation System	Recreation Software	Recreation Services	Daily	Daily
Adobe DC and Creative Cloud	Adobe	Adobe PDF Editor and Graphic Design Tools	Other	Technology Services	Daily	Daily
AI Road Software	Vaisala	Used to analyze road conditions using video and artificial intelligence to detect pavement issues and support road maintenance planning	Other	Public Works	Daily	Daily
A.M. Best Key Rating Guide	A.M. Best Company, Inc.	Insurance Rating Service	Other	City Attorney's Office	As Needed	Annually
ArcGIS/ArcSDE	esri	GIS Mapping and Analysis	Geographic Information Systems	Technology Services	Daily	Daily
AutoCAD / DLT	AutoDesk	Engineering Review	Engineering	Capital Projects	Daily	Daily
AutoTurn	Transoft Solutions	AutoCAD add-on for road and site design analysis	Other	Transportation Engineering	As Needed	As Needed

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Bettercast AI Analysis & Datalake Management	Bettercast AI, Inc.	Used to analyze data and manage a centralized data repository, helping the organization organize information and generate insights.	Other	Technology Services	As Needed	As Needed
Canto	Canto Digital Asset Management for Media	Digital Asset Management System	Data Storage	Media & Communications	Daily	Daily
CCS Disaster Recovery Services	CCS Disaster Recovery Services, LLC	Used to back up and restore critical systems and data to ensure continuity of operations in the event of a disruption.	Other	Technology Services	As Needed	As Needed
Chameleon	HLP	Animal Services	Animal License	Animal Services	Daily	Daily
Citibot AI-Powered Communication Platform	Citibot Inc.	Citibot is a smart chatbot that helps cities stay connected with residents through text, web chat, and social media. It answers questions, takes service requests, and sends updates anytime, in over 70 languages.	Web Site	City Manager's Office	As Needed	As Needed
CityGovApp - Public Street Sweeping Notification App	CityGovApp	Citizen App (iOS and Android) subscription to provide notifications regarding upcoming street sweeping activities. It also provides instant notifications and preconfigured holiday notifications	Other	Public Works	Daily	Daily
City's Facebook Page (https://www.facebook.com/cityofmorenovalley/)	Facebook	Civic Engagement	Social Media	City Manager's Office - Media	As Needed	As Needed
City's Instagram Site (https://instagram.com/cityofmorenovalley)	Instagram	Civic Engagement	Social Media	City Manager's Office - Media	As Needed	As Needed
City's NextDoor Site	NextDoor	Civic Engagement	Social Media	City Manager's Office - Media	As Needed	As Needed
City's Twitter Site (https://twitter.com/CityofMoVal)	Twitter	Civic Engagement	Social Media	City Manager's Office - Media	As Needed	As Needed
City's YouTube Site (https://www.youtube.com/user/mvtv3morenovalley)	YouTube	Civic Engagement	Other	City Manager's Office - Media	As Needed	As Needed

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Citywide Camera System Maintenance	Hitachi America Digital Systems	Used to maintain and support the City's camera systems, ensuring reliable operation and functionality.	Security	Technology Services	As Needed	As Needed
Clean Power Research	PowerClerk	Used to manage and track energy program applications, such as solar or renewable energy projects, and automate review and approval workflows	Utility Billing	Electric Utility	Daily	Daily
Corodata Media Storage	Corodata Media Storage	Used to securely store and manage physical and digital media, ensuring safe retention and access when needed.		Technology Services	Daily	Weekly
Data 443 - Ransomware Recovery Manager	Data443 Risk Mitigation, Inc.	Used to protect and recover data in the event of a ransomware attack or data loss incident.	Security	Technology Services	As Needed	As Needed
DataTicket	Data Ticket dba Revenue Experts	Administrative Citation/Parking Ticket/Demand Processing Payment Collection	Other	Code & Neighborhood Services	As Needed	As Needed
DocuSign	Carahsoft	Electronic Signature	Other	Technology Services	As Needed	As Needed
Dynamics CRM	Microsoft	Citizen Relationship Management	Customer Information System	Technology Services	Daily	Daily
Email Signature Block Generater	Exclaimer	Used to generate and manage standardized email signature blocks for organizational emails	Email System	Technology Services	As Needed	As Needed
Employee Connect City Intranet	Simplr	Used as an internal communications and employee engagement platform to share news, resources, and updates across the organization.	Human Resources	Human Resources	Daily	Daily
eScribe	eScribe	Legislative Management Software	Agenda Management	City Clerk	Daily	Daily
Evolve365	Planet Technologies	Training Platform	Other	Technology Services	As Needed	As Needed
Exchange	Microsoft	Email	Email System	Technology Services	Daily	Daily
False Alarm Management	HdL Companies	Track Citations & Payments	Data Storage	Treasury	As Needed	As Needed

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Geocortex	VertiGIS	GIS Websites	Geographic Information Systems	Technology Services	As Needed	As Needed
GoGov CRM	GoGov	Used to receive, track, and manage citizen service requests and communication with local government departments	Other	City Manger's Office	Daily	Daily
Google Street View API (via Gecortex)	Latitude Geographics Group Ltd. (Gecortex)	Used to provide street-level imagery within mapping applications to support location visualization	Geographic Information Systems	Technology Services	As Needed	As Needed
GovernmentJobs.com	GovernmentJobs.com	Applicant Tracking	Data Storage	Human Resources	As Needed	As Needed
GPS Software	California Surveying & Drafting Supply, Inc.	Geospatial Tools	Geographic Information Systems	Geographic Information Systems	As Needed	As Needed
Graffiti Tracker	Graffiti Tracker, Inc.	Graffiti Analysis Software	Public Safety	Public Works	As Needed	As Needed
Gravity Report Automation	IGM Technology Corp.	Automated Reporting: Operating Budget, Budgeting & Analytics, Transparency & Digital Budget Book, CIP Budget, CIP Advanced Report Automation, ACFR & PAFR Automation, Pension & OPEB Disclosure for GASB 68 & 75, Grants Management & SEFA Automation	Other	Financial & Management Services	Daily	Daily
HdL Prime	HdL Software LLC	Business License	Business License	Treasury	Daily	Daily
Laserfiche	Compulink Management Center Inc. - dba Laserfiche	Electronic Document Storage/Retrieval/Retention Management/Workflow Processing	Document Management	City Clerk's Office	Daily	Daily
MaintStar Enterprise Asset Management	MaintStar Inc.	Used to track and manage public infrastructure assets and maintenance activities, including work orders, inspections, and preventive maintenance.	Asset Management	Public Works	Daily	Daily

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Meltwater Media Intelligence	Meltwater News US Inc.	Meltwater is used to monitor media coverage and online content, helping track public mentions, news, and social media related to the organization.	Social Media	Media & Communications	As Needed	As Needed
Microsoft Access	Microsoft	Database Management Systems	Data Storage	Various Divisions	As Needed	As Needed
Microsoft Project	Microsoft	Project Management	Data Storage	Capital Projects	As Needed	As Needed
Microsoft SQL Server	Microsoft	Database Systems	Data Storage	Technology Services	As Needed	As Needed
Microsoft Teams Phone System	Dell, Inc	Used to provide voice calling capabilities, enabling staff to make and receive phone calls through a unified communication platform.	Other	Technology Services	As Needed	As Needed
Mitchell1	ProDemand/Mgr+ Shopstream	Vehicle Repair/Diagnostics/Estimating/Maintenance	Other	Maintenance & Operations	Daily	Daily
MPulse	MPulse	Facilities Maintenance	Other	Maintenance & Operations	Daily	Daily
Navex Policy and Procedure Management	Navex Global Inc.	Used to create, manage, and distribute organizational policies and procedures, ensuring staff and public have access to current and compliant guidance.	Other	City Manager's Office	As Needed	As Needed
NearMap	NearMap	Ortho Imagery	Geographic Information Systems	Geographic Information Systems	As Needed	As Needed
NEOGOV Applicant, Onboard, Learn, and Perform	NeoGov	Used to manage employee recruitment, hiring, onboarding, training, and performance evaluations.	Human Resources	Human Resources	Daily	Daily
NetFile Board and Ethics eFiling	NetFile Inc.	City Clerk's Office Hosted eFiling needs.	Data Storage	City Clerk's Office	As Needed	Daily

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Network Hardware Management	Lansweeper	Used to discover, track, and manage network-connected hardware and assets. It provides inventory reporting, device monitoring, and visibility to support IT operations and maintenance.	Asset Management	Technology Services	Daily	Daily
New World	Tyler Technologies	Enterprise Resource Planning (ERP) - General Ledger/Accounts Payable/Accounts Receivable/Payroll/Assets/Budgeting/Open Data Portal	Financial System	Financial Operations	Daily	Daily
New World	Tyler Technologies	Human Resources	Human Resources	Human Resources	Daily	Daily
Parcel Tracker	Deepfinity Ltd	Used to log, track, and manage incoming and outgoing packages at a mailroom or reception, including notifying recipients and recording proof of pickup.	Other	City Manager's Office	Daily	Daily
Paver	APWA	Automated Pavement Management System	Other	Capital Projects	As Needed	As Needed
PDFlyer	Wolters Kluwer	Adobe Add-in	Other	Finance	As Needed	As Needed
Property Tax Management	HdL Companies	Track Property Taxes	Data Storage	Financial Operations	As Needed	As Needed
Purchasing Procurement Platform	Planet Bids, LLC	Bid Submission and Evaluation Website	Financial System	Financial & Management Services	As Needed	As Needed
QLess Virtual Waitlist	QLess Inc.	Used to manage customer queues and appointments, allowing visitors to check in, join virtual waitlists, and receive notifications when it is their turn for service.	Customer Information System	Community Development	Daily	Daily
Sales Tax Management	HdL Companies	Track Sales Tax	Data Storage	Financial Operations	As Needed	As Needed
Scribe Standard Operating Procedures	Colony Labs SCRIBE	Used to create, manage, and share step-by-step procedures and standard operating guides for staff training, onboarding, and process documentation	Other	City Manager's Office	As Needed	As Needed
Simple Signs Simple Sync	G-Works		Engineering	Public Works		

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TimeMatters	LexisNexis	Case Management	Document Management	City Attorney's Office	As Needed	As Needed
Trafficware	CUBIC ITS	Use to operate and optimize traffic signals, intersections, and roadway networks.				
Tyler Cashiering	Tyler Technologies	Cash Receipting	Financial System	Financial Operations	Daily	Daily
Tyler Content Manager	Tyler Technologies	New World Document Management	Document Management	Financial & Management Services	Daily	Daily
Tyler Data & Insights	Tyler Technologies	Used to analyze, visualize, and share government data through dashboards and reports to support decision-making and transparency.	Customer Information System	Financial & Management Services	As Needed	Monthly
Tyler Payments	Tyler Technologies	Financial and Management Services payment processing solution.	Financial System	Financial and Management Services	Daily	Daily
VertiGIS Studio	VertiGIS North America, LTD	Used to manage and visualize geographic information, supporting mapping and spatial data analysis.	Geographic Information Systems	Technology Servces	As Needed	As Needed
Vertikal Insurance Tracking Software	Vertikal RMS	Used to track, verify, and manage insurance certificates and related documentation. It helps ensure compliance with insurance requirement.	Other	Risk Management	As Needed	As Needed
Wireless Management Software	Dataprise DBA Wireless WatchDogs	Used to manage and monitor mobile devices, wireless services,	Other	Technology Services	As Needed	As Needed
WITH Centralized Community Calendar	SuperC AI, Inc.	Used to provide a unified scheduling platform where departments, partners, and community organizations can share events and updates in one place, ensuring coordinated communication and improved visibility.	Web Site	City Manager's Office	As Needed	As Needed
Wordly	Wordly	Cloud-based transcription and translation service	Other	City Clerk's Office	Daily	Daily
Zoom Prospector Enterprise	GIS Planning	Used to provide interactive maps, property listings, and demographic data to help promote business investment and economic development.	Other	Economic Development	As Needed	As Needed